SCUTUM DIGITAL

REMOTE MONITORING & INNOVATIVE CONNECTED SERVICES

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Remote Alarm & CCTV Monitoring

Scutum Digital operates 2 NSI Gold CAT II Alarm Receiving Centres (ARCs) with over 30 years of experience. We receive around 250,000 alarms per month and use the latest in AI analytics and technologies to ensure we offer the best protection for our customers, filtering out up to 93% of false alarms. Our comprehensive solutions provide the best protection for people, property and assets.

UK Wide Coverage

Over 30 Years of Experience

Fully Compliant & Accredited

Immediate Response, 24/7/365

Comprehensive Monitoring Solutions

Innovative, AI Enhanced Surveillance

Scutum Digital is a member of leading trade organisations in the security industry and engages in a programme of rigorous 3rd party accreditations:

ALARM MONITORING
Intruder | Fire Alarm Monitoring

Industry Leading Advanced Alarm Software

Scutum Digital uses the latest in alarm signalling devices and alarm panel technology from the industry's leading manufacturers. We use Sentinel Plus as our alarm handling software. This software provides the flexibility to manage any alarm signalling system and is the best-in-class monitoring software of choice.

Immediate Response 24/7, 365 Days Per Year

When an alarm is triggered we guarantee an immediate response from our trained, dedicated and professional operators, available 24 hours per day, 365 days per year.

Audio challenges can attempt to deter intruders and doors and gates can be remotely opened or locked.

Emergency services will be called if we can confirm the presence of a fire on site. The key holder can also be called, or we will visit the site if Scutum Digital is the designated key holder.

Customer Portal, Powerful and Intuitive

Our Scutum Digital Customer Portal allows self-service access for installers to be able to view and manage their customer sites. Once logged in, it's easy to search for a customer site and make changes to many site details including Keyholders and Schedules.

Users can view Areas, Transmitters and Logs and have the ability to place systems On Test, and run reports to view many detailed statistics. We also provide a secure on-line website, known as Guard-Net, allowing installers to access their own information regarding their clients.

Guaranteed Fire Service Attendance

In commercial and workplace premises across the UK, fire services will no longer send fire appliances to premises with automatic fire alarms without activations from verified alarm sources, or visual verification of a fire. It is more important than ever to ensure that your property is monitored by an alarm receiving centre like Scutum Digital. We can verify alarm sources and visually verify a fire via monitored CCTV in the shortest amount of time, preventing catastrophic loss.

Alert Confirmed

Verification

Keyholder Informed

Fire Service Inbound

Fire Desk - Automated Fire Alarm Testing

Fire Test Desk is the quick and easy automated telephone service for fire alarm testing. Available at any time of day or night, 365 days per year, with no need to wait in a call queue to speak to an Alarm Receiving Centre operator.

After dialling the fire test number and following the voice prompts we will take your system out of service while you are running a fire test. On redialling confirmation can be provided that test signals were sent to Scutum Digital and your system can quickly be placed back into service.

Monitoring Sensors in any Environment

Scutum Digital can monitor and create alerts for virtually any sensor type. Some examples include: flood, temperature, gas, luminance, proximity, pressure, force, tilt, sound or humidity.

Monitoring is possible for virtually any application or environment. Our monitoring solutions provide a highly effective, rapid response using the latest technology. From data centres to health care, defence to industrial facilities, and everything in between, Scutum Digital provides innovative and comprehensive alarm monitoring.

CCTV MONITORING
24/7 Response | Intelligent AI Analytics

Latest Technologies & Standards

Scutum Digital utilises Sentinel Plus, the industry leading software for CCTV monitoring, ensuring people, property and assets are constantly protected. We are a fully compliant National Security Inspectorate (NSI) GOLD BS 8418 RVRC, complying with BS5979 British standards, and provide a wide range of detector activated, remote monitored CCTV signalling paths. Our CCTV monitoring solutions integrate with most of the hardware from the globally leading security manufacturer brands.

Alert Confirmed

Intruder Challenged

Remote Control

Police Inbound

Immediate Response, 24/7

We guarantee an immediate response from our trained, dedicated and professional operators. As soon as an intrusion is detected and confirmed by our CCTV operators manning the RVRC, they will then make the best decision on the next course of action.

An audio challenge can attempt to deter the intruder, doors and gates can be remotely opened or locked and PTZ cameras can be remotely controlled in order to better collect evidence. The key holder can also be called or we will visit the site if Scutum Digital is the designated key holder. If required, police can be called for activations on BS 8418 commissioned sites, if caused by an intruder.

Intelligent AI Analytics

Using the latest in AI analytics and false alarm filtering, Scutum Digital consistently detects the presence of humans and vehicles within the field of view, and filters out up to 93% of false alarms on all camera types, including thermal cameras.

An alarm is generated if there is an unauthorised change of view, visibility is impaired or tampered with or if the camera enters an idle state. Further advanced analytical tools can be employed to count objects, detect crowds forming, detect loitering and much more, ensuring the fastest possible intruder detection and response from our operators.

Sensor Integration

Scutum Digital can monitor and create alerts for virtually any sensor type. Some examples include: flood, temperature, gas, luminance, proximity, pressure, force, tilt, sound, humidity, or health sensors (heart rate). This sensor data in combination with our intelligent AI analytics ensures the highest levels of monitoring and protection for our customers. From data centres to health care, defence to industrial facilities, and everything in between, Scutum Digital provides comprehensive remote monitoring for people, property and assets.

Evidence Logged

We understand the need for installers to provide and respond rapidly to any issues with their equipment to identify problems and criminal offences.

All CCTV activations are logged and captured with high quality video footage that can serve as valuable evidence for investigations, emergency services and legal proceedings. Reports are forwarded to the installer on a daily basis.

Video Guarding

Our Video Guarding Service provides a dedicated security expert stationed in an on-site control room, monitoring premises via advanced CCTV systems. We ensure swift threat detection and response for commercial properties, construction sites, and more.

With cutting-edge technology and expert oversight, we deter incidents before they escalate, saving time and money, with a tailored approach to our customer needs.

Vehicle Tracking & Driver Protection

Scutum Digital uses the latest industry leading software to track and monitor vehicles all across Europe in real-time, protecting high value assets and the safety of drivers. Vehicle locks can be enabled or disabled remotely, preventing unauthorised access to both the front and rear of vehicles. For heightened security drivers can be required to enter a new password to access the vehicle every 24 hours. Drivers are protected with their own cab cameras and personal lanyards, activating a panic alarm on a simple button press.

Recovery & Police Contact

As an NSI Gold Accredited ARC we track and remotely monitor multiple types of GPS devices including CAT5 and CAT7 Thatcham standards. We have the ability to track and remotely communicate with a stolen vehicle to assist in its recovery, in coordination with the police.

Our teams have exclusive direct line access to each of the 45 police forces throughout the UK. All information gathered during an incident is supplied to the relevant police force for further investigations or prosecution, if required, within 24 hours or next working day.
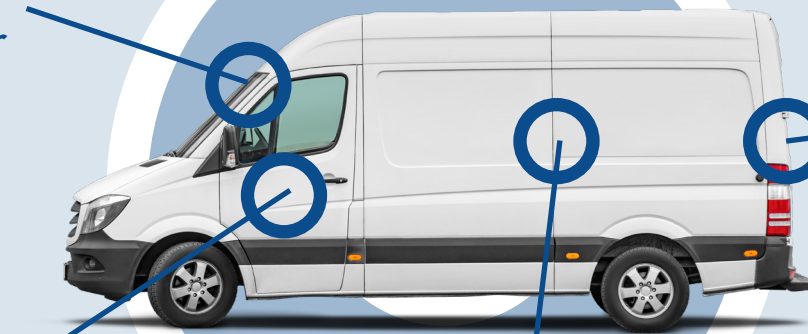
High Value Cargo Protection

Our vehicle tracking service uses advanced GPS technology to protect high-value cargo in transit. Offering real-time location tracking and route monitoring, we ensure valuable assets remain secure 24/7 all across Europe.

This service excels for sectors like luxury goods, tobacco, cash-in-transit, pharmaceuticals, and high-tech equipment logistics, where safeguarding costly shipments is critical. Tailored to the needs of our customers, our cutting-edge solution delivers peace of mind, keeping cargo and drivers safe in these high-stakes industries.

VEHICLE & ASSET TRACKING
Remote Control | Data Analysis

Cab camera and personal panic button lanyards for drivers

Rear door lock enabled remotely

Front door lock enabled remotely

Cargo assets tracked in real-time

These systems may alert the ARC if a vehicle:

- Is moving with its immobiliser engaged
- If the alarm has activated
- If an unauthorised movement of the vehicle is detected i.e. outside a pre-set geo-fences or watch box.
- If a door has been forced open
- If a time lock box has been opened outside of the designed time window

Asset Tracking

High value assets are tagged with a triple-technology Active RFID/RTLS asset protection solution, providing real-time location, time,date and motion information about the protected asset.

Alerts are generated if the asset is removed from a designated area or tampered with. The technology easily scales to support thousands of asset tags, allowing the protection of multiple high value cargo items within a single vehicle.

Data Analysis

Our analysis tools provide historic trails of vehicle movements, showing vehicle stop and start, routes that have been taken and speeding events, giving a picture of driver behaviour and providing useful data that our customers can use to make improvements to the running cost of vehicles and fuel usage.

LONE WORKER
Security Staff | Vulnerable People

Lone Worker Monitoring

Our lone worker devices are accredited to the NSI BS8484 standard, allowing us to contact the police through personal safety devices. Scutum Digital's lone worker solution helps employers meet their legal duty of care, enhancing their reputation as an employer and, most importantly, provides their staff with the highest possible security while working.

Safety Assured

Employees must be safe in their workplace. Our solutions give lone workers complete confidence to work safely, whatever they are doing and wherever they are.

We provide 24/7 monitoring of bailiffs, health workers, enforcement officers, hotel reception staff, banking staff, home visit nursing staff, council employees, security officers/engineers, key holders and other vulnerable people.

Devices Workers Can Trust

Devices provide a choice of ring modes, high quality built-in microphone and speakers, non-movement or inactivity alert and are location tracked with our secure mapping software. Our ARC will be immediately notified if a panic button is pressed.

When activated, our ARC operators liaise with the client or emergency response services, if required.

RAPID DEPLOYMENT
Temporary & Mobile Monitoring Solutions

Flexible, Mobile Monitoring Solutions

Scutum Digital provides an intelligent all-in-one solution for temporary and mobile monitoring for vacant properties, crime hotspots, construction sites, events and much more. Our systems can function entirely off-grid, be deployed and redeployed extremely quickly, and require no mains power or wired connections, powered by solar panels or batteries, with communications securely provided via Wi-Fi or 4G/5G mobile networks.

Vacant properties
Road Works
Car parks
Construction sites
Sports venues
Large scale events
Music festivals
Local Government
Housing Associations
Police Forces
Warehouses

Integration and AI Tools

We integrate with other alarm and security systems on site and bring to bear our full suite of AI CCTV analytics, false alarm filtering and intelligent tools, including thermal vision, to the mobile and temporary CCTV market.

Our fully accredited ARCs are able to provide audio challenges to any intruders, open or close gates and doors remotely, control PTZ cameras in order to better collect evidence and make direct contact with the police, if required.

24/7 Immediate Response

We guarantee an immediate response from our trained, dedicated and professional operators who are on hand 24/7. As soon as an intrusion is detected and confirmed by our CCTV operators manning the RVRC, they will then make the best decision on the next course of action, informing the key holder, as well as the police, if required.

Scutum Digital's rapid deployment solutions are suited to all kinds of situations, environments, locations and events, requiring a visible deterrent and 24/7 monitoring.

24/7 Mobile Response

Scutum Digital provides 24/7 key holder and mobile response to a wide range of clients nationwide. We protect: commercial, residential, public, military and industrial facilities and our highly trained guards can handle any environment or scenario.

An Extension of Your Team

Our SIA accredited guards are highly trained to handle any security scenario and integrate seamlessly with the requirements of your business. As well as key holding and the inspection of premises, our officers can take on employee responsibilities such as: controlling vehicle access to sites, running a reception service, answering phones out of hours and can act as temporary staff for our customers.

Scutum Digital does not require to have a remote monitoring contract in order to provide mobile response or key holding services to our customers.

Compliance & Regulations

The UK has strict health, safety, and security standards. Mobile response professionals help businesses stay compliant by enforcing protocols, whether it's checking fire exits, monitoring CCTV blind spots, or logging visitor activity.

Their presence ensures adherence to legal requirements, reducing liability risks. With staff trained to spot breaches and document diligently, companies avoid fines and reputational damage, all while maintaining operational smoothness.

The Scutum Group

Scutum Digital is part of the Scutum Group, a leading European and US independent player in safety, security and monitoring, serving over 380,000 sites across Europe and the US. Scutum provides highly reliable, innovative and customised equipment and services for all industries.

SCUTUM

Shielding your future

Scutum Digital UK Locations

Scutum Digital operates nationally from multiple offices, providing support and resilience of service to our customers. We offer UK leading monitoring solutions and provide a national reach with a personal service.

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